



A note of caution for homeowners regarding unlicensed contractors

Your home is probably the single largest asset your family will ever own.

A licensed contractor doing quality work will add value to your home.

An unlicensed contractor can only cost you time and money or worse.

Two things every homeowner needs to see before hiring any contractor

Current Contractor's License - Always check the expiration dates. All contractor licenses must be renewed yearly. Contractors also have their specialty listed (unless general contractor). Be wary of hiring a 'handyman' to do a license specific job, like flooring.

Certificate of Liability Insurance – Licensed contractors must carry insurance meeting state minimums to keep their license valid. Obtain a copy of their insurance and always check dates for expiration.

It's important to take the time to make a list of questions to ask all contractors that you're considering for your home remodeling project. **Pay attention to the contractors' response and reaction to your questions.** Ethical contractors will be open to answering your queries; it helps clarify both parties positions. This is your money, your investment; don't hand it over blindly.

Some good questions to get you started...

- Are you a licensed / insured company? Do you have proof of both? *Yes, we are!*
- How long have you been in business? *Steve Cook, owner of Better Hardwood Flooring has been installing, repairing, sanding and refinishing hardwood and laminate flooring since 1999.*
- Do you have experience with the flooring that I would like installed? *Yes. I am confident that I have installed just about every species of wood flooring or laminate brand available. I have installed floating floors, nailed and glued down; solid and engineered flooring, domestic and exotics.*
- Do you have your own crew or do you rely on subcontractors? *Only myself or a member of my certified crew will ever work on a Better Hardwood Flooring job. I would never subcontract out work*
- Do you offer free estimates? *Yes we do and we always will.*
- When will you be able to start, and how long should my project take? *That depends on the size and specifics of your remodeling project. We will go over all details with regard to time and cost during your free flooring consultation and quote.*



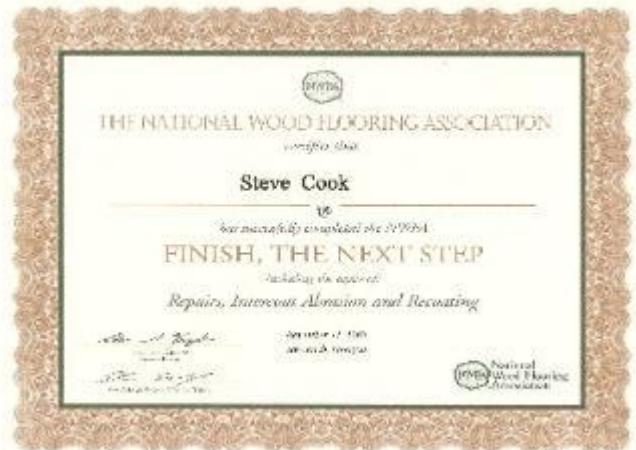
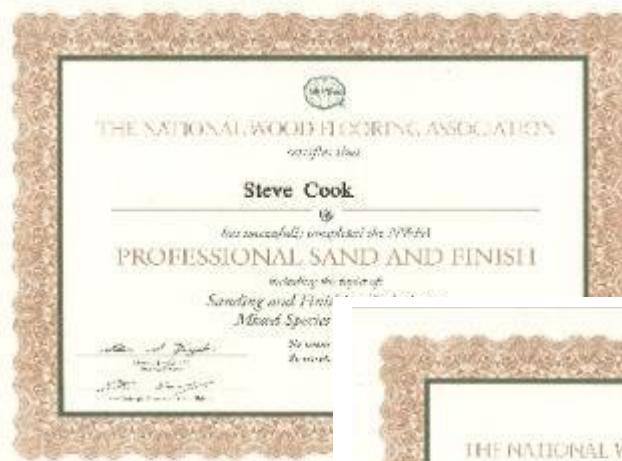
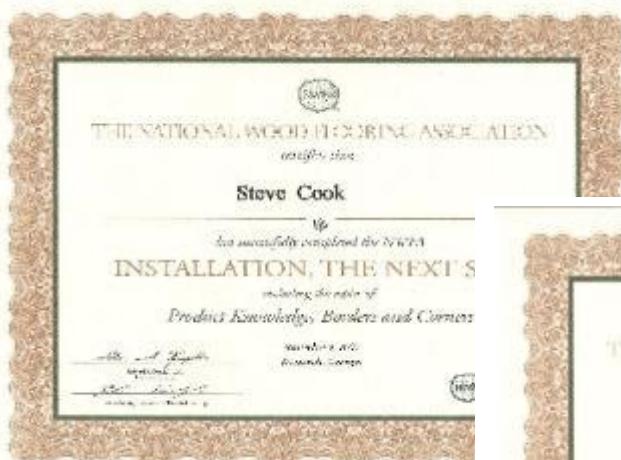
Better Hardwood Flooring

Better Service, Better Quality, Better Value

Need some more credentials?
No problem!

National Wood Flooring Association (NWFA) Certifications

Certification from the NWFA was given in
November 2005 in Savannah, GA



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